JSI Paper Template

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| Third author’s nameDepartment, Faculty, UniversityAddress, City, Zip Code, Countrye-mail |

or

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| Third author’s nameDepartment, Faculty, UniversityAddress, City, Zip Code, Countrye-mail | Fourth author’s nameDepartment, Faculty, UniversityAddress, City, Zip Code, Countrye-mail |

Abstract

All information about the formatting requirements is contained in this document. Please review it carefully. You may use the document as a template and copy/paste your paper content here – this is probably the easiest option. Several styles have been included in this template to facilitate formatting – you may find it easier to use them instead of formatting each segment differently. Note that it is important to adhere to the requirements exactly, as this will form the camera-ready version that will be used to produce the Journal paper. Abstracts consist of **purpose, method, result, and conclusion of the study (max 150 words).**

**Keywords:** Template, formats, instructions, length, journal publications (minimum 5-8 keywords)

# Introduction

We ask that authors follow these basic guidelines when submitting to JSI. In essence, you should format your paper exactly like this document. The easiest way to use this template is to replace the placeholder content with your own material. The template file contains specially formatted styles (e.g., Normal, Heading, Bullet, References, Title) that are designed to reduce the work in formatting your final submission. This journal uses *double-blind* review, which means that both the reviewer and author identities are concealed from the reviewers, and vice versa, throughout the review process. To facilitate this, authors need to ensure that their manuscripts are prepared in a way that does not give away their identity. Only use the author’s placeholders above when submitting accepted and production-ready manuscripts.

## Article Types

### Research article

Research articles are comprehensive research reports containing detailed descriptions of experimental and non-experimental work, clearly interpreting, and discussing the theoretical and experimental results and data.

### Review article

Review articles are high-level scientific publications reports written by experts who are not only well acquainted with academic and technological developments in the field but are also able to critically analyze the state-of-the-art and share educated opinions and provide guidance/ideas on potential developments in the field of science.

# Page Size

On each page, your material (not including the header and footer) should fit within a rectangle of 210 × 297 mm (8.27 × 11.69 in.), centered on an A4 page, beginning 1.9 cm (.75 in.) from the top of the page. Please adhere to the A4 size only (hopefully Word or other word processors can help you with it). If you cannot do so, please contact the review coordinator for assistance. All final publications will be formatted and displayed in A4 size. Right margins should be justified, not ragged. All margins must measure 1” (2.5 cm) around. Beware, especially when using this template on a Macintosh, Word may change these dimensions in unexpected ways.

# Length

Completed research papers should not exceed fourteen (14) single-spaced pages. The page limit includes everything – the cover page (which contains the title, abstract and keywords), all text, figures, tables, references, and appendices.

# Essential Title Page Information

## Title

Your paper’s title should be in Times New Roman 20-point bold. Ensure proper capitalization within your title (i.e. “The Next Frontier of Information Systems” versus “the next frontier of Information systems.” Title must be written concise and informative. **Do not use abbreviations and formula in the title page. Title and its subtitle have 10 until 15 words.**

## Author Names and Affiliations

Author names (without an academic degree) and affiliations should be in Times New Roman 13-point. **Please clearly indicate the given name(s) and family name(s) of each author and check that all names are accurately spelled.** Present the authors' affiliation addresses (where the actual work was done) below the names. Provide the full postal address of each affiliation, including the country name and the e-mail address of each author. **Highly recommended to put the institution e-mail address.**

## Corresponding Author

In addition, **clearly indicate who will handle correspondence at all stages of refereeing and publication, also post-publication**. This responsibility includes answering any future queries. Only one of the authors required to be assigned as a corresponding author. Corresponding author should be marked with Asterix (\*) at the end of the corresponding author's name. Ensure the e-mail address and the complete postal address are provided. Contact details must be kept up to date by the corresponding author.

## Present or Permanent Address

If an author has moved since the work described in the article was done, or was visiting at the time, a 'Present address' (or 'Permanent address') may be indicated as a footnote to that author's name. The address at which the author did the work must be retained as the main, affiliation address. Superscript Arabic numerals are used for such footnotes.

# Abstract

Please use a 12-point Times New Roman font italic. For all types of papers, **the abstract should not exceed 150 words. Abstract includes purpose, method, result, and conclusion of the study**. References must be avoided in abstract. Uncommon abbreviations should be avoided, but if essential they must be defined at their first mention in the abstract itself.

# Keyword

Please use a 11-point Times New Roman font. **Provide minimum 5 keywords until 8 keywords** that are relevant with your research topic. Avoid general and plural terms and multiple concepts (avoid, for example, 'and', 'of'). Be sparing with abbreviations: only abbreviations firmly established in the field may be eligible. These keywords will be used for indexing purposes.

# Body Text

Please use a 11-point Times New Roman font. Please use sans-serif or non-proportional fonts only for special purposes, such as source code text (SpecialStyle).

## Sections

The heading of a section should be Times New Roman 13-point bold, left justified (Heading 1 Style in this template file). Sections should not be numbered. Manuscripts must be prepared in accordance with the following structure:

1. **Introduction** consists of state of the objectives of the work and provide an adequate background (e.g. **problems and research gaps** that want to solve in this study). In this section, avoid a detailed literature survey or a summary of results. In addition, this section should provide the research question and benefits/contributions of this study.
2. **Literature Review** includes description of main concepts/theories used in this study.
3. **Methodology** provides sufficient details to allow the work to be reproduced by an independent researcher. Methods that are already published should be summarized and indicated by a reference. If quoting directly from a previously published method, use quotation marks and cite the source. Any modifications to existing methods should also be described.
4. **Results** should be clear and concise.
5. **Discussion** explore the significance of the results of the work, not repeat them. Avoid extensive citations and discussion of published literature.
6. **Conclusion** consists of the main conclusions, limitation (if any) and future works of the study.
7. **Acknowledgement** (if any) include those individuals/institutions that provided help during the research (e.g., providing funding, providing language help, writing assistance, or proofreading the article, etc.). If no funding has been provided for the research, you may include the following sentence: “This research did not receive any specific grant from funding agencies in the public, commercial, or not-for-profit sectors”.
8. **References** includes all the references used in this study.
9. **Appendices** (if any) should be identified as A, B, etc. if there is more than one appendix. Formulae and equations in appendices should be given separate numbering: Eq. (A.1), Eq. (A.2), etc.; in a subsequent appendix, Eq. (B.1) and so on. Similarly, for tables and figures: Table A.1; Figure. A.1, etc.

## Subsections

Headings of subsections should be in Times New Roman 11-point bold italics with initial letters capitalized (Heading 2). (Note: for sub-sections and sub-subsections, words like ‘the’, ‘of’, ‘a’, ‘an’ are not capitalized unless it is the first word of the heading.)

### Sub-subsections

Headings for sub-subsections should be in Times New Roman 11-point bold with initial letters capitalized (Heading 3). Please do not go any further into another layer/level.

# Figures, Tables and Equation

Place figures and tables close to the relevant text (or where they are referenced in the text).

Captions should be Times New Roman 11-point bold (Caption Style in this template file). They should be numbered (e.g., “Table 1”, “Figure 2”, or “Equation 3”), centered and placed beneath the figure or table. Please note that the words “Figure” and “Table” should be spelled out (e.g., “Figure” rather than “Fig.”) wherever they occur. The proceedings will be made available online, thus color figures are possible. Ensure all the figures, tables and equations have been cited in the body of the manuscript.

## Inserting Images

Occasionally MS Word generates larger-than-necessary PDF files when images inserted into the document are manipulated in MS Word. To minimize this problem, use an image editing tool to resize the image at the appropriate printing resolution (usually 300 dpi), and then insert the image into Word using Insert | Picture | From File...

As indicated in Figure 1, using tables to hold places can work very well in Word. If you want to copy a figure from another application (such as PowerPoint) and then paste to the place where you want your figure to be, make sure that (1) the figure stays in the position, and (2) it does not take up too much space. You can ensure the former by double clicking the figure, then go to “Layout” tab, and select “In line with text.” To ensure the latter, use “Paste Special,” then select “Picture.” You can resize the figure to your desired size once it is pasted.

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| Figure 1. Modified Research Model |

## Table Style

Inserting a table in the text can work well. You may want to adjust the vertical spacing of the text in the tables. (In Word, use Format | Paragraph… and then the Line and Page Breaks tab. Generally, text in each field of a table will look better if it has equal amounts of spacing above and below it, as in Table 1.)

|  |
| --- |
| Table 1. A Sample Table |
| **Settings** | **Treatment 1** | **Treatment 2** |
| Setting A | 125 | 95 |
| Setting B | 85 | 102 |
| Setting C | 98 | 85 |

## Equation or Math Formulae

Please submit math equations as editable text and not as images. Present simple formulae in line with normal text where possible and use the solidus (/) instead of a horizontal line for small fractional terms, e.g., X/Y. In principle, variables are to be presented in italics. Powers of e are often more conveniently denoted by exp. Number consecutively any equations that must be displayed separately from the text (if referred to explicitly in the text as in Equation 1 and Equation 2).

Qi (GAP) = *perf* (i) – *imp* (i) Equation (1)

Where:

Qi (GAP) = GAP score

*perf* (i) = Performance mean

*imp* (i) = Importance mean

*Customer’s Satisfaction (SI)* = (*A+O)* / *(A+O+M+I)* Equation (2)

# Language, Style, and Content

With regard to spelling and punctuation, you may use any dialect of English (preferrably US English) provided this is done consistently. Hyphenation is optional. To ensure suitability for an international audience, please pay attention to the following:

* Write in a straightforward style.
* Try to avoid long or complex sentence structures.
* Briefly define or explain all technical terms that may be unfamiliar to readers.
* Explain all acronyms the first time they are used in your text – e.g., “primary care provider (PCP)”.
* Explain local references (e.g., not everyone knows all city names in a particular country).
* Be careful with the use of gender-specific pronouns (*he*, *she*) and other gendered words (*chairman*, *manpower*, *man-months*). Use inclusive language that is gender-neutral (e.g., *they*, *s/he*, *chair*, *staff*, *staff-hours*, *person-years*).

# Conclusion

It is important that you write for a general audience. It is also important that your work is presented in a professional fashion. This guideline is intended to help you achieve that goal. By adhering to the guideline, you also help the conference organizers tremendously in reducing our workload and ensuring impressive presentation of your conference paper. We thank you very much for your cooperation and look forward to receiving a professional looking, camera-ready version!

# Acknowledgements (optional)

Please do *not* add acknowledgements to your original submission because it will help identify authors. Acknowledgements may be added afterward, if the paper is accepted. These author guidelines are adapted from those of PACIS 2018.

# References and Citations

References are to be formatted using the American Psychological Association (APA) 7th edition style (<https://apastyle.apa.org/products/publication-manual-7th-edition>). References must be complete, i.e., include, as appropriate, volume, number, month, publisher, city and state, editors, last name & initials of all authors, page numbers, etc. References should be listed alphabetically by author name at the end of the paper in conformance with APA 7th edition. In-text citations should be indicated by the author’s last name and year of publication, e.g., (Handayani, 2020) or Handayani (2020).

When copying references, please be careful as they may already contain errors. **Use of the DOI is highly encouraged**. A DOI is guaranteed never to change, so you can use it as a permanent link to any electronic article. **The minimum number of references used is 20 references (using recent references from the last five years is highly encouraged).**

Your references should comprise only published materials accessible to the public. Proprietary information may not be cited. Ensure that all references are present, complete, and accurate as per the [Publication Manual of the APA 7th edition](https://apastyle.apa.org/products/publication-manual-7th-edition).

# Submission

Our online submission system guides you stepwise through the process of entering your article details and uploading your files. The system converts your article files to a single PDF file used in the peer-review process. Editable files (e.g., Word) are required to typeset your article for final publication. All correspondence, including notification of the Editor's decision and requests for revision, is sent by e-mail. **Make sure that the paper has been proofread by a professional proofreader.** Please submit your article via <https://jsi.cs.ui.ac.id/index.php/jsi/login>.

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